

**GREENPLAN**<sup>™</sup>

ROUTE PLANNING AND EXECUTION

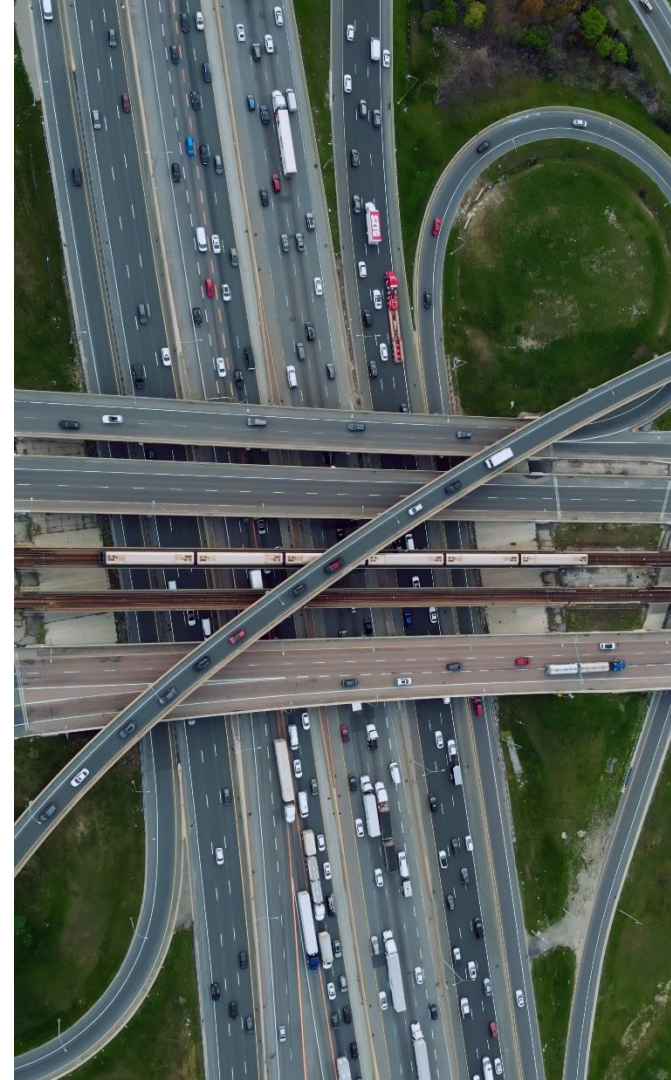
# Route planning and execution – the heart of transport management

*Logistics Summit Düsseldorf 2024*

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# AGENDA

- ✓ What customers expect from route planning
- ✓ Route planning complexity and evolution
- ✓ Deep dives to some important aspects: mapping, traffic and district handling
- ✓ Last innovations
- ✓ What you can expect from optimization



# CUSTOMER AND MARKET DEMANDS AND NEEDS

## Lower transport cost



Less **vehicles** on the road, less **kilometers** driven, less **operational costs**, less **CO2** emissions

### HOW

**Calculation with fully dynamic routes** (without districts) as well as **overlapping districts**.



## Higher punctuality



**Precise ETAs and more on-time deliveries**, leading to happier customers and happier drivers

### HOW

Consideration of **predicted traffic flows** already in the **calculation of the routes**



## Full adaptability



**Tailormade route planning setup** considering all special requirements

### HOW

**Sophisticated business rules engine and flexible modelling capabilities** allow for a **digital twin of your operations**.



"Finally, I have all the freedom needed to improve my route planning."

# TODAY'S ROUTING REQUIREMENTS DRIVEN BY COMPLEXITY WHICH NEEDS MATHEMATICAL MASTERING

## Addresses

(typically, 100-150 per route,  
50 routes per hub, per day)

Example with only 12  
addresses: 12!

$1 \times 2 \times 3 \times 4 \times 5 \times 6 \times 7 \times 8 \times$   
 $9 \times 10 \times 11 \times 12$

= 479.001.600 possibilities



## Traffic

(speed variations,  
per street  
segment during  
the day,  
allowances,  
events, weather)



## Specific requirements

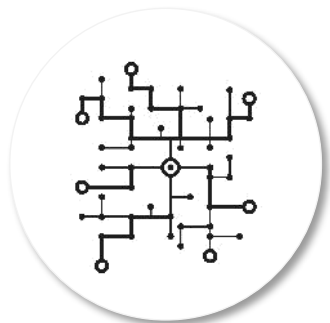
(business rules,  
time windows,  
vehicle  
capacities, skills,  
etc.)



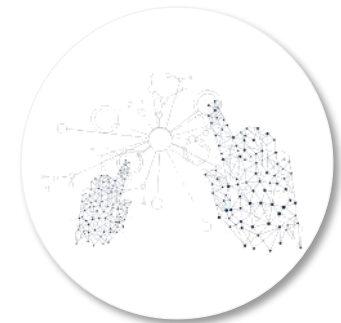
Highly complex  
mathematical  
problems and super  
long calculation  
times

→ **Mathematical  
mastering and short  
cuts required to  
produce optimal  
results in reasonable  
/ given time (typically  
in 30-45 minutes)**

# EVOLUTION OF ROUTING PROVIDERS



From  
Excel-based  
to  
Mathematical  
modelling



From manual  
solution  
to  
Automated  
optimization

Relatively **simple**  
planning problems  
with few or no  
constraints



Excel, manual

Consideration of **further  
constraints** result in  
higher complexity



**Increased  
volumes** lead to  
larger instances to  
be optimized



90s: OR and  
first algorithmics:



As of ~2010-15:  
Sophisticated  
Algorithms & AI:



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# ESSENTIAL FACTORS OF INNOVATIVE ROUTE PLANNING

**Discrete mathematics**

**time-dependent travel times**

**traffic patterns**

**overlapping districts**

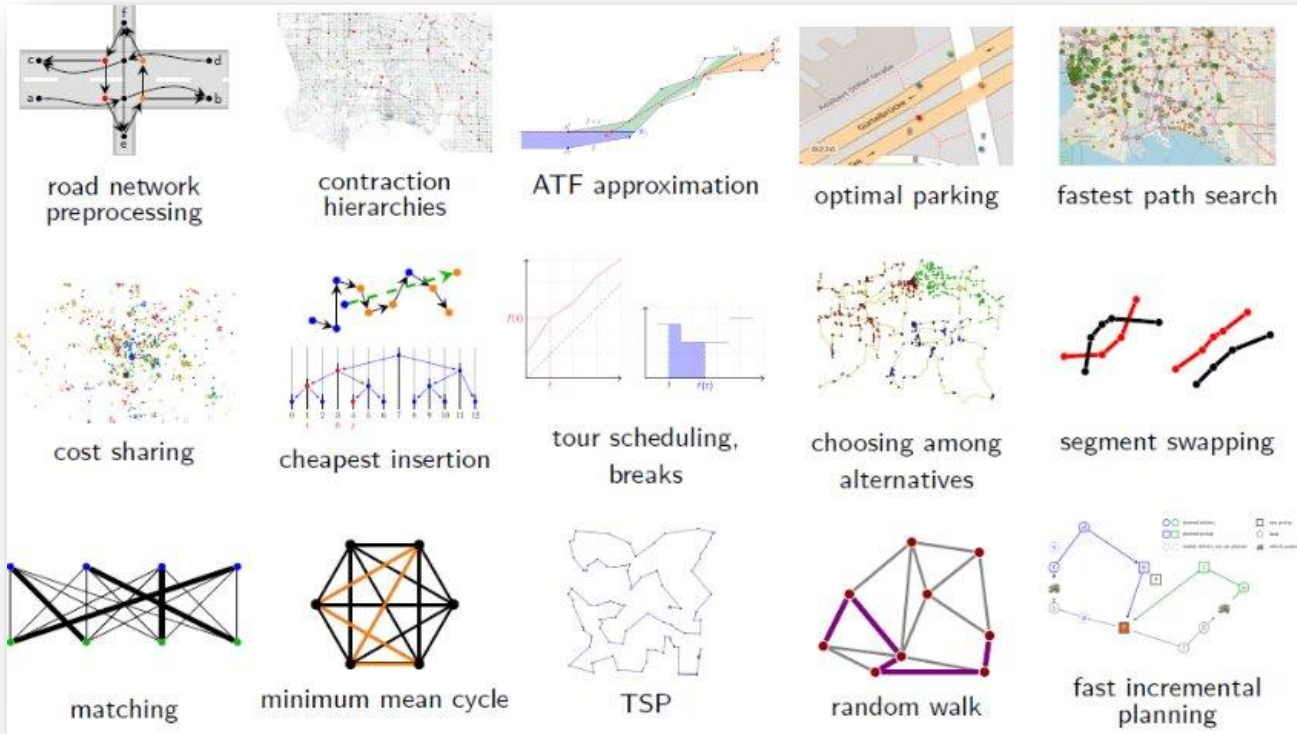
**contraction hierarchies**

**street network**

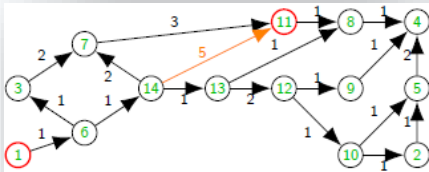
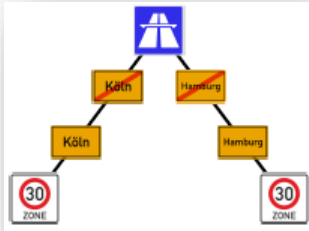
**AI**

**...and many more**

# KEY COMPONENTS OF INNER GREENPLAN CORE



# DEEP DIVE 1: ROAD NETWORK PRE-PROCESSING: CONTRACTION HIERARCHIES



- Idea: exploit that fastest paths typically consist of one segment going up in road importance, and another going down
- Can we assign **levels** to the vertices of our road graph such that we can guarantee to find an optimum path consisting of one up and one down part, for all origin/destination pairs and all departure times
- Yes, if we add **shortcut edges**

A contraction hierarchy for Germany for one vehicle class can be stored in 4 GB and reconstructed within ~30 seconds from disk.

Then **one million** travel time functions can be computed in **less than a minute**

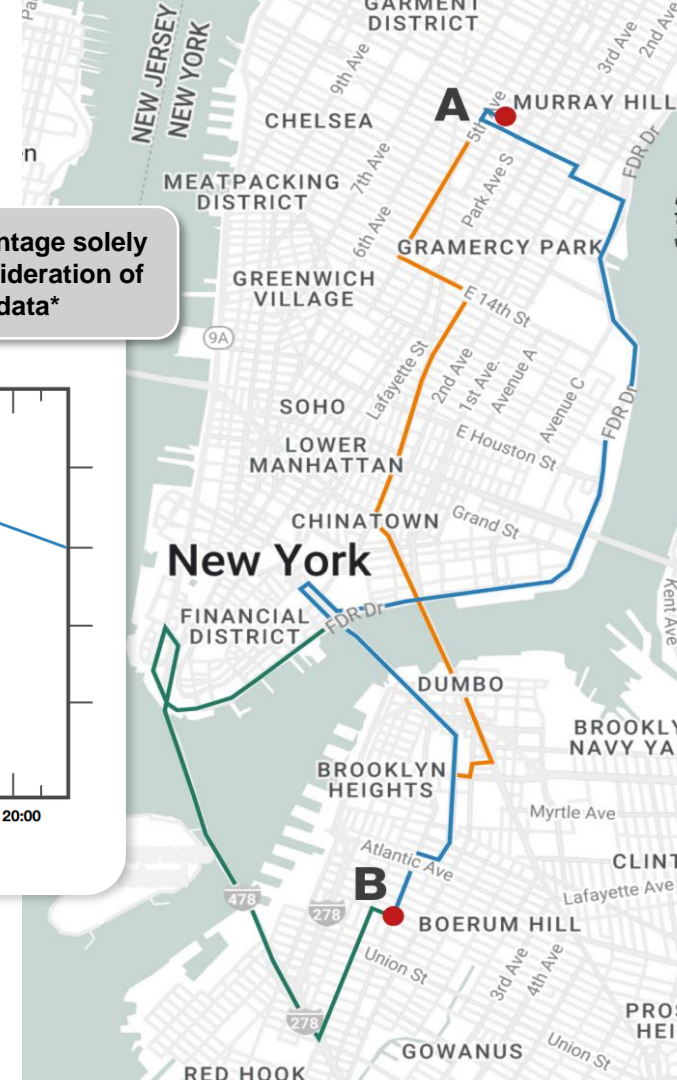
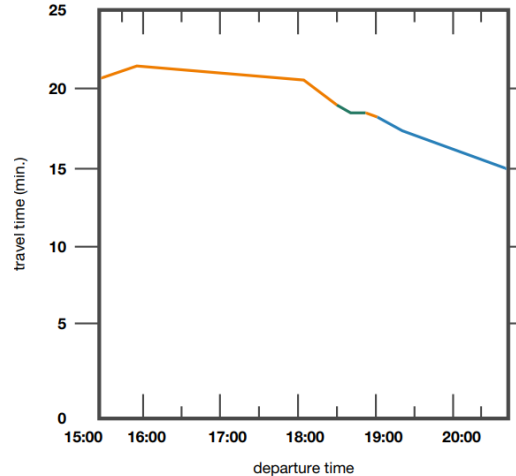


# DEEP DIVE 2: TRAFFIC DATA



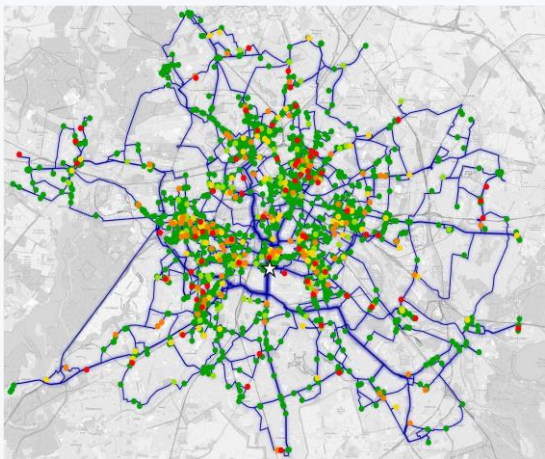
- Traffic data of every 200-meter street segment in 5-minute intervals
- Based on 600 million devices
- Depending on traffic, algorithm either chooses different roads or changes the order of the delivery/ pick-up stops
- Industry-unique approach from Greenplan, scientific paper proves superiority of this approach vs. competition
- Results of this approach: Cost efficient scheduling (= low idle time) + high quality delivery (= hitting delivery windows and SLA's)

8% cost advantage solely through consideration of traffic data\*



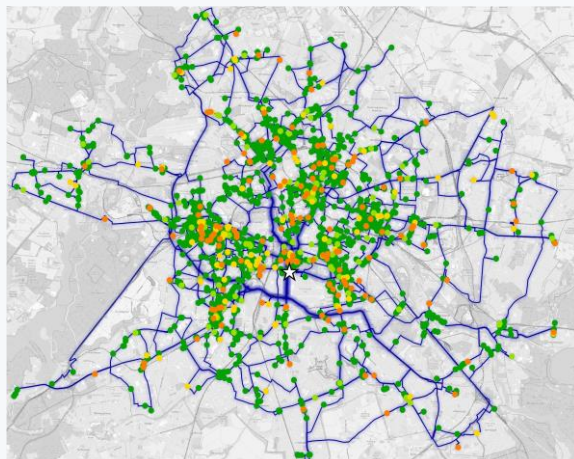
\* ) Vehicle Routing with Time-Dependent Travel Times: Theory, Practice, and Benchmarks": <https://arxiv.org/abs/2205.00889>

# DEEP DIVE 2: BETTER TOURS WITH TIME-DEPENDENT TRAVEL TIMES



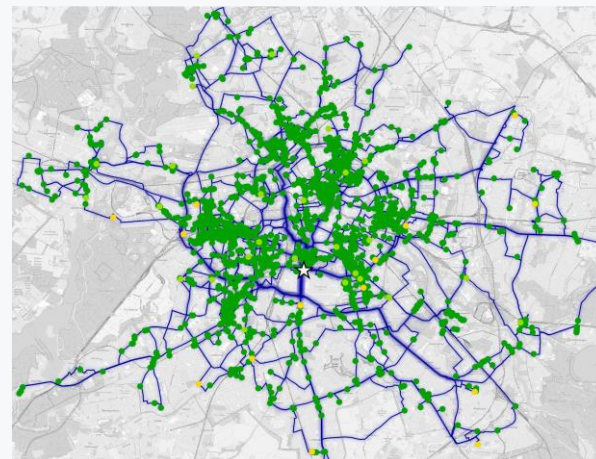
**constant avg. travel times**

28 tours, cost = 8859



**time-dependent travel times**

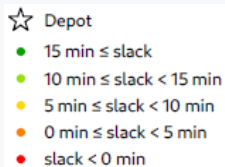
28 tours, cost = 8850



**time-dependent travel times**

**& lateness penalties**

29 tours, cost = 9149



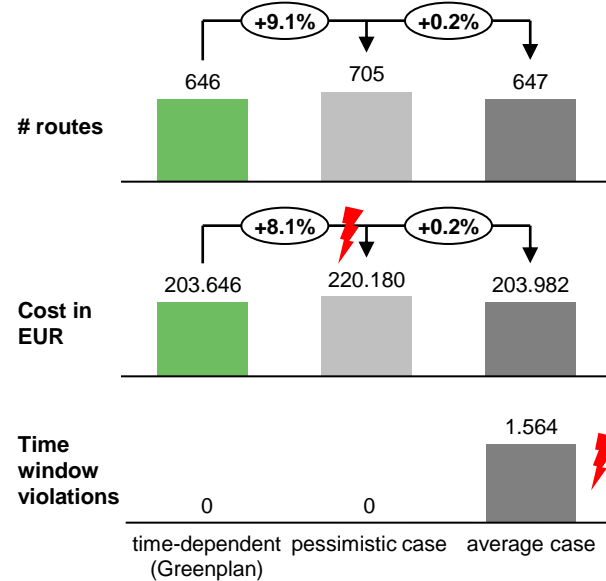
[J. Blauth, S. Held, D. Müller, N. Schlomberg, V. Traub, T. Tröbst, J. Vygen: Vehicle routing with time-dependent travel times: Theory, practice and benchmarks. arXiv:2205.0089]

# DEEP DIVE 2: TRAFFIC DATA



## Scientific study comparing Greenplan's USP (driving time-dependent calculation) with standard approaches

- Study basis: **10 major cities** (e.g. New York, Berlin, Nairobi), **map material from OpenStreetMap**, and **speed data/ driving times from Uber** for all Mondays from 06.01 - 09.03.2020
- Calculations performed with **time-of-day dependent driving times** (like Greenplan) and with **fixed driving times**



Calculating with time-of-day dependent driving times leads to the best routes; calculating with fixed driving times leads to either more costs (efficiency) or higher unpunctuality (quality).

\*) Vehicle Routing with Time-Dependent Travel Times: Theory, Practice, and Benchmarks": <https://arxiv.org/abs/2205.00889>



# ONE OF BENELUX'S LARGEST SUPERMARKET CHAINS IMPROVES EFFICIENCY AND QUALITY

Home delivery

**JUMBO**



Execution



Planning



Engine + TMS Partner

## The situation



590 vehicles in the Netherlands

- Up to 20,000 home deliveries per day
- 2 vehicle types (electrical and diesel) and 5 driver types
- 18 hubs throughout the country



All USPs



Fully dynamic planning



Consideration of time windows



Business Rules

Results of scenario analyses based on relaxation of various restrictions:



Up to 15% fewer tours

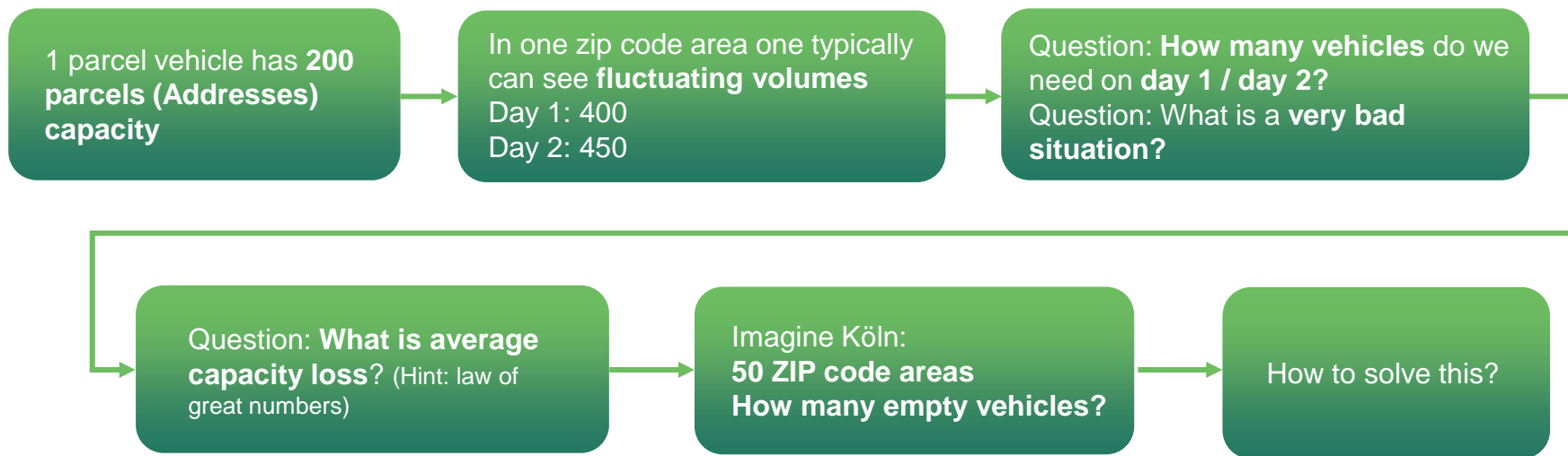


Up to 10% shorter delivery times

= +10% increase in customer satisfaction

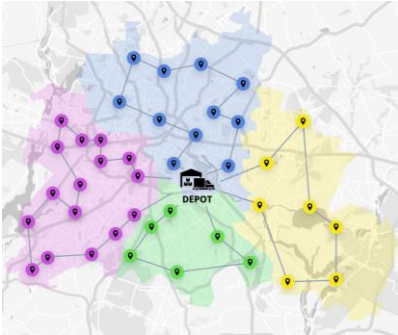
= 5-10% more orders per hour

## DEEP DIVE 3: CAPACITY MANAGEMENT AND DISTRICT CUTTING – A ROUGH CALCULATION



# DEEP DIVE 3: DYNAMIC AND OVERLAPPING DISTRICTS

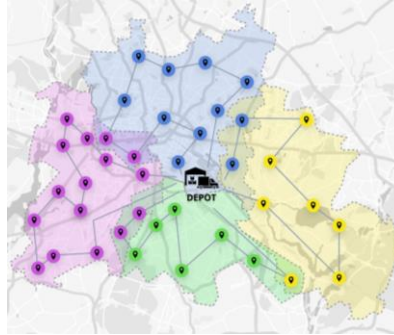
## Fixed districts Optimal handling times



Similar routes, drivers know the area, **low handling times** (time spent finding address, parking space, entrance, etc.)

**BUT** – Longer driving times, more vehicles on the road. Consequently, higher cost for the company.

## Overlapping districts Optimal compromise

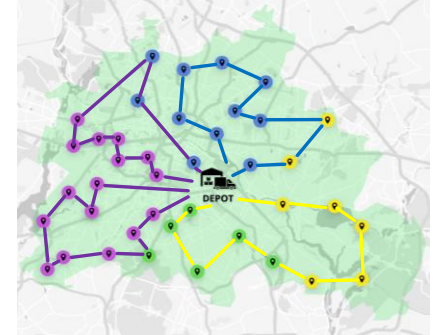


**Optimal compromise between handling and driving time.**

Drivers continue to work mainly in known areas while driving optimized routes and stop sequences. High acceptance among business and drivers.

PostEurop  
Innovation  
Award

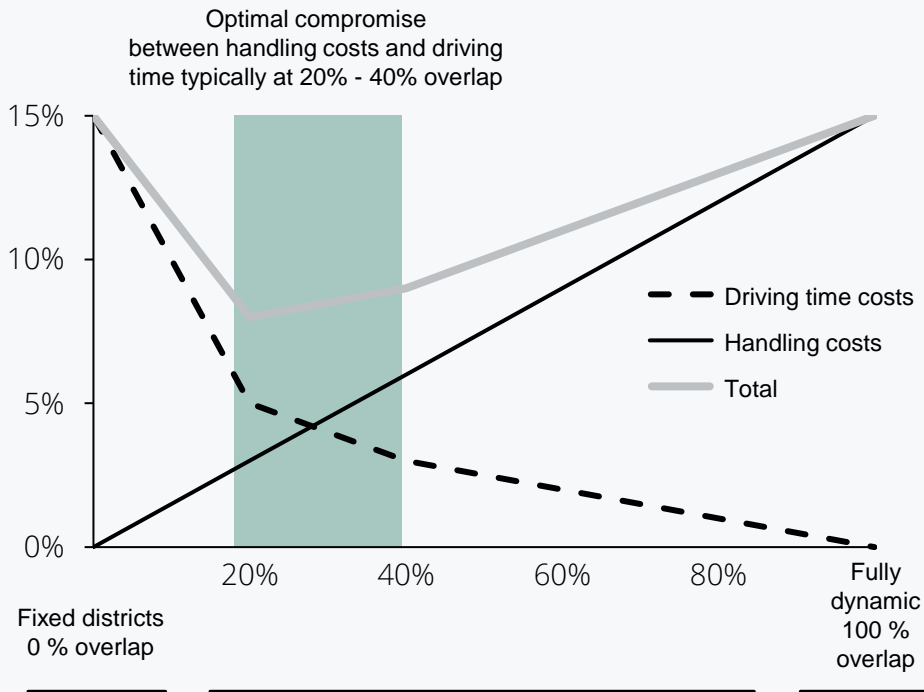
## Dynamic planning Optimal efficiency



**Optimised routes and stop sequences,** resulting in less kilometres/ fewer routes/ shorter driving time and lower costs.

**BUT** – Longer handling times as drivers may not know the area. Consequently, low acceptance among drivers.

# DEEP DIVE 3: MANAGING THE TRADE-OFF BETWEEN HANDLING & DRIVING TIMES



- Fixed districts means low handling costs but high driving costs
- Fully dynamic means low driving time costs but often high handling costs
- Reason is the increased complexity for drivers to handle a new unknown address
- Overlapping districts as solution of this trade off
- Hard or soft district overlap depends on customer needs

# GREENPLAN SIGNIFICANTLY REDUCES COSTS

Express



400 vehicles in NORDICS



100 vehicles in DK (roll-out)

Company promise: Delivery of spare parts within 12 hours

## The challenge

- Generating cost efficiencies
- Ensuring 99% on-time-performance
- Keeping driver operations as smooth as possible



Business Rules



USP overlapping districts



Execution

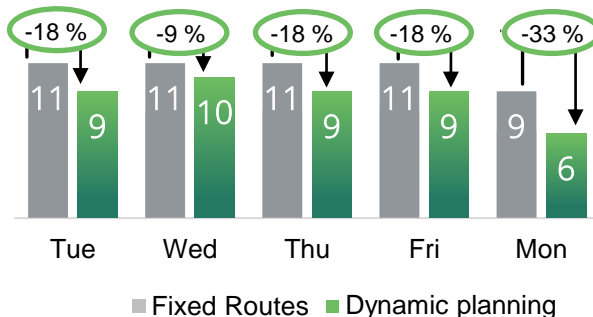


Planning



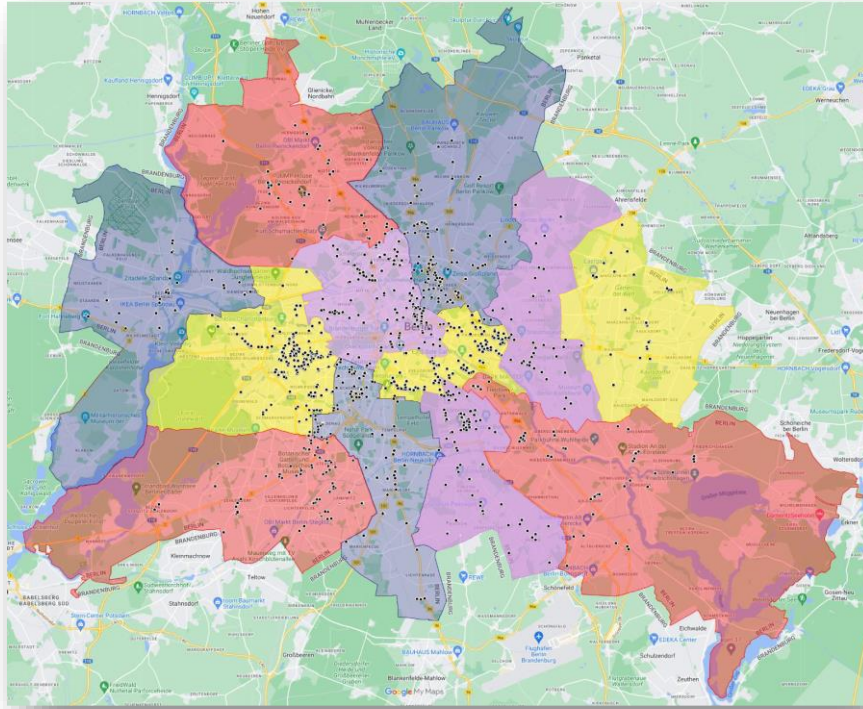
Engine

Number of routes, 1 week, 1 depot





# VALUE OF OVERLAPPING DISTRICTS: THE BERLIN CASE

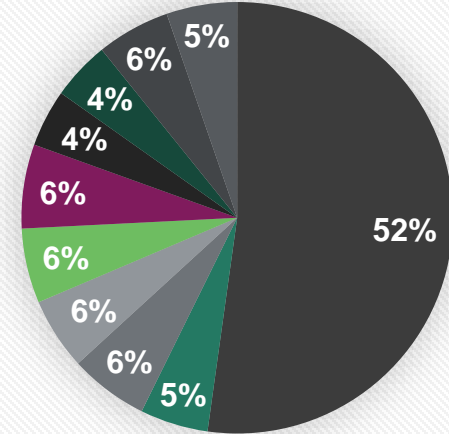


- Sampled 1.000 shipments in Berlin
- One depot, 12 vehicles max cap 100, different time windows of 2 hours
- 12 city districts of Berlin serve as delivery districts:
  - Mitte, Pankow, Friedrichshain-Kreuzberg, Charlottenburg-Wilmersdorf, Neukölln, Lichtenberg, Marzahn-Hellersdorf, Reinickendorf, Spandau, Steglitz-Zehlendorf, Tempelhof-Schöneberg, Treptow-Kopenick

# ASSUMPTIONS

- Only deliveries
- One depot
  - Open 06:00 – 18:00
  - Return by 20:00
- 12 vehicles
  - One vehicle type (Van)
- Visit time of 1 minute at each address
- Max. working time: 12h
  - No breaks
- Capacity: Maximum 100 shipments per tour

## Time windows



- 7:00-19:03
- 8:00-10:03
- 9:00-11:03
- 10:00-12:03
- 11:00-13:03
- 12:00-14:03
- 13:00-15:03
- 14:00-16:03
- 15:00-17:03
- 16:00-18:03

# WHAT HAPPENS IF WE BLOW UP THE DISTRICTS



Without overlap, it is impossible to handle the unbalanced load

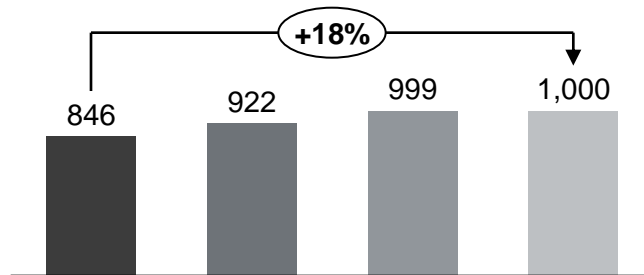


With just 2km of overlap, almost all shipments can be delivered

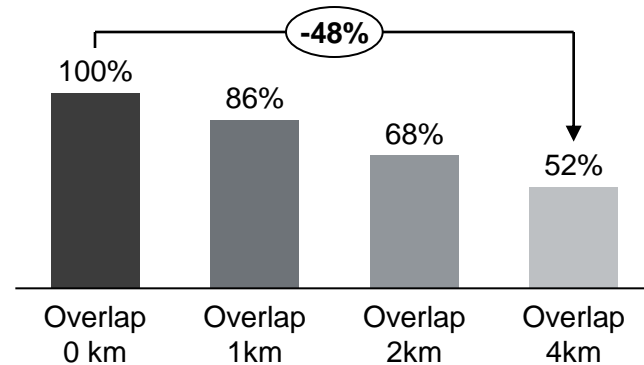


At the same time, volatility and hence handling time increase

SHIPMENTS DELIVERED



DELIVERY BY ORIGINAL VEHICLE



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## SOFT OVERLAPS ...



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# SOFT OVERLAPPING DISTRICTS TO INCREASE STABILITY

Volatility effects can be simulated via penalties.  
What if we allow exchange of shipments between districts  
(shipment specific) but penalize the volatility effect?

# WHAT HAPPENS AT 4KM OVERLAP WITH DIFFERENT PENALTIES?



Primary goal of delivering all shipments always achieved

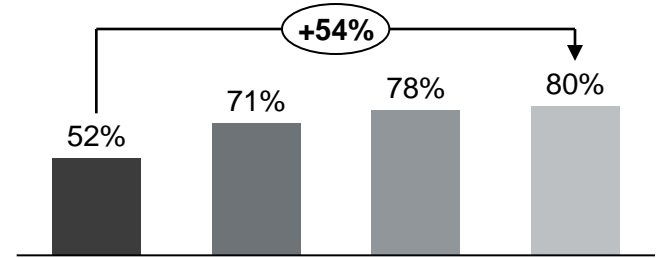


Stability increases heavily with penalties

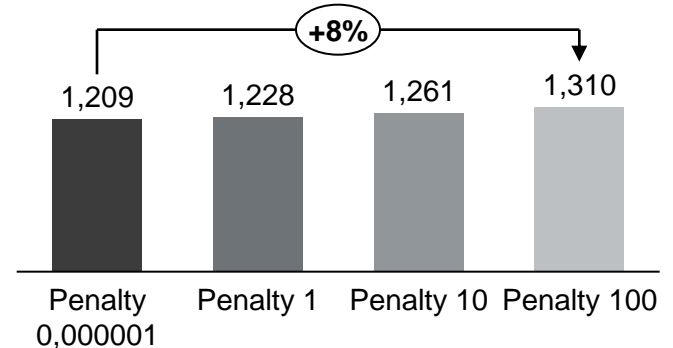


This efficiency plus comes (only) with minimized negative effects of increased working times and driving distance

DELIVERY BY ORIGINAL VEHICLE



TOTAL DRIVING DISTANCE (KM)



# LATEST INNOVATION: FAIR COST + CO2 ALLOCATION IN A NETWORK

## INTRODUCTION:

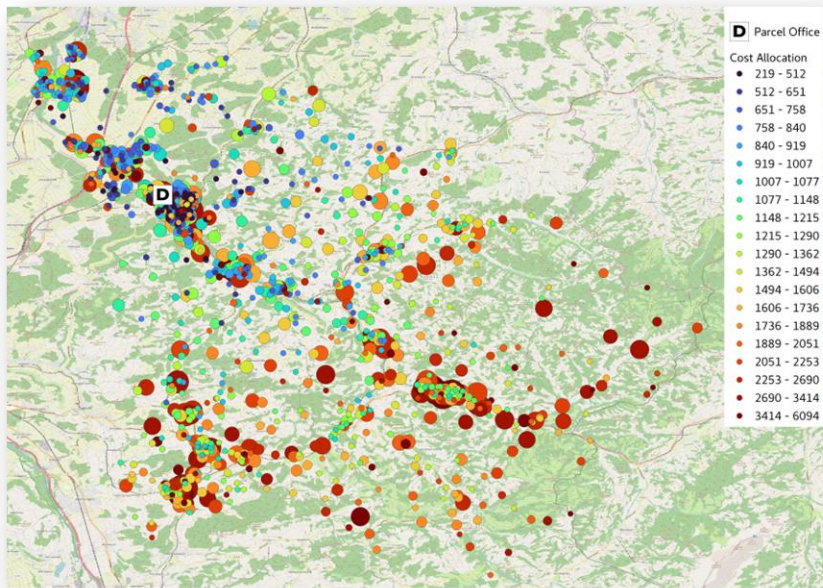
- Concept of cooperative game theory on fair cost allocation
- Estimates the delivery cost of each individual parcel in a given network

## APPLICATION OF HAPPY NUCLEOLUS:

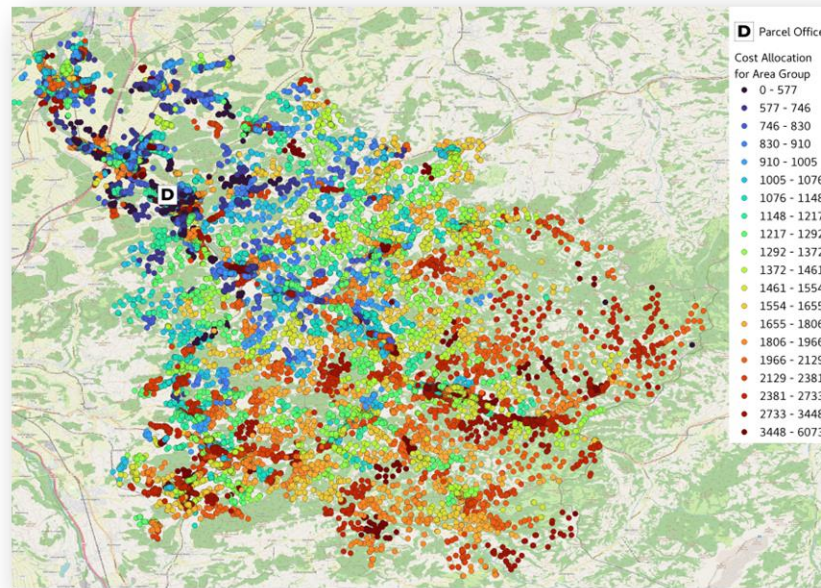
- Assign  $s$  costs to  $y_s \geq 0$  to each consignment
- The total distributed costs correspond to the costs of optimal fractional tour planning
- For each set of Shipments  $S$  :
  - $y(S) := \sum_{s \in S} y_s$  is the total allocated cost of  $S$
  - $c(S)$  is the cost of optimal fractional tour planning only for  $S$
  - $e(S, y) := c(S) - y(S)$  is the surplus of  $S$  (the larger, the happier  $S$  is)
- Among all possible distributions, first consider only those with the lowest occurring surpluses.
- Among these, consider only those for which the second-lowest occurring excess is the largest, etc.
- In the end, the happy nucleolus is thus clearly defined; costs of symmetric shipment (e.g. are equal)



# FAIR COST SHARE IN A PARCEL NETWORK SHIPMENT COST ALLOCATION ILLUSTRATED



Shipment Cost Allocation



Area groups Cost Allocation European post

Size of bubbles = visit time

● Red = busier area groups

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# FUEL/ CHARGE STOP OPTIMIZATION

Greenplan plans refuelling/ recharging stops along a route and optimizes costs.

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## Criteria considered:

- Locations and brand of gas/ recharging stations
  - Prices to refuel/ recharge per station
  - Vehicle tank/ battery level before or after route
  - Vehicle consumption
- 

## Relevant for:

- **Gasoline-driven vehicles:** In long haul, especially when crossing state or country borders where fuel prices differ heavily
- **Electric vehicles:** In short haul with limited reach and potentially long recharging times





# GREENPLAN DELIVERS VALUE ACROSS INDUSTRIES – WITH 8-20% EFFICIENCY GAINS

POSTAL, PARCEL,  
ECOMMERCE, EXPRESS



European Express  
Company:  
**Reduction of km driven  
of 9-33%** (dependent on  
the day)

ROAD FREIGHT, GENERAL  
CARGO, LOGISTICS



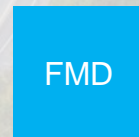
Global Road Freight Company:  
**8% better than next  
competitor** (Global tender of  
largest TMS and routing  
companies)

RETAIL, GROCERY, HOME  
DELIVERY, PHARMACY



European Retailer with **7.5%  
cost reduction**  
(8 countries)

FIELD SERVICES



German Facility Mgmt  
Company: **Average jobs  
increased from 3 to 7.4  
per day/ technician**

**THANK YOU!**

# PROVEN AND AWARDED

Greenplan has won several industry-leading awards



developed with world-class knowledge

Logistics knowledge and worldclass mathematical brilliance combined

amazon 1st

Amazon Last Mile Challenge 2021

42% better than second place (MIT)  
220 participants from 22 countries



GARTNER

1 of the selected route planning providers in Gartner's Market Guide 2023

for vehicle routing and scheduling (VRS)



United Nations

Best digital "Solution with impact" Germany 2023

awarded at the German World Summit Awards of the United Nations. Nominated for global 1st prize



1.

Best Product 2023 LogiMAT

in the category Software, Communication, IT



1st

PostEurop Innovation Award 2020

for overlapping districts

ECONNECTIONS

1

selected as 1 of 7 scale-ups in 2022 to make 500m online purchases more sustainable

